

# AQIRA TERMS OF SERVICE

Date of Last Revision: May 14,2026

## [Introduction]

[Review and Read] Please read carefully and fully understand each clause before using AQIRA, especially the clauses of exemption or limitation of liability, restrictions on minors, etc. Restrictions, exemption of liability clauses or other clauses involving your major rights and interests may be highlighted in bold to remind you to pay special attention.

**AQIRA provides services to adults aged 18 or above (or the age of majority stipulated by your local laws). If you are under 18 or do not meet the age of majority required by local laws, please stop using our products and services immediately. If you, as a guardian, find that the minors under your guardianship are using our products and services, please notify us in time and we will respond and handle it in a timely manner.**

**[Child Safety] AQIRA highly respects the protection of minors' rights in various regions, and strictly abides by the laws of various regions on the protection of minors' rights. Based on the principle of protecting minors, AQIRA has taken a variety of measures to protect minors. AQIRA has set up a special complaint mailbox [contact@aqira.app](mailto:contact@aqira.app) .If you find that AQIRA contains any content that may involve minors; and/or minor users; and/or any content or behavior that may infringe upon the legal rights and interests of minors; please contact us in a timely manner. After receiving your feedback and complaints regarding minors, AQIRA will handle it most strictly within the scope permitted by law.**

[Comply with local laws and regulations] You should comply with local laws and regulations and respect local ethics and customs when using the services provided by AQIRA. If your behavior violates local laws and regulations or ethics, you shall bear the responsibility for it independently. You should avoid involving us in public events due to the use of AQIRA services, otherwise AQIRA has the right to suspend or terminate the provision of services to you and promptly cooperate with all investigations and inquiries by the competent authorities; at the same time, we reserve the right to seek compensation from you.

**This agreement will help you understand the following :**

**1.Applicability of the Agreement**

**2.Our Products and Services**

**3.Registration, Use and Cancellation of AQIRA Account**

**4.User Code of Conduct**

## 5.Data Security

## 6.Paid Services

## 7.Intellectual Property

## 8.Disclaimer and Limitation of Liability

## 9. Jurisdiction

## 10.Others

### 1. Applicability of the Agreement

1.1 [Complete Agreement] The "AQIRA's Terms and Conditions", "AQIRA's Privacy Policy", "AQIRA Community Convention" and other **agreements that AQIRA has released** , as well as future new agreements and rules, are an integral part of this Agreement and together constitute the complete version of this Agreement. We encourage you to review them in a timely manner and read them carefully.

1.2 [Parties to the Agreement and Scope of Binding] This Agreement is signed by AQIRA (hereinafter referred to as "AQIRA" or "we" or "us" or "our") and the user of AQIRA (hereinafter referred to as "user" or "you"). If you use AQIRA, we believe you that you have fully understood this Agreement and agree to abide by it. **If you disagree with this Agreement, it will result in us being unable to provide you with services,then please stop using AQIRA immediately.**

1.3 [Agreement Updates and Reminders] AQIRA may modify and update this Agreement from time to time. The updated Agreement will be brought to your attention by appropriate means such as in-site messages. If you do not agree to the modified terms, please immediately stop using the relevant services. If you continue to use it, it will be deemed that you have understood and accepted the modified Agreement.

### 2. Our Products and Services

2.1 [Product Features]As a product with social attributes, AQIRA provides users with technical services such as multi-person voice communication, content sharing, and group joining, aiming to build a friendly, equal, and healthy Internet interactive community.

2.2 [Restricted Authorization] We grant you a personal, revocable, non-transferable, non-exclusive and non-commercial right to use AQIRA. All other rights not expressly authorized in this Agreement remain reserved by us. Unless we have express prior written authorization, you cannot use AQIRA in any unauthorized manner.

2.3 [Ways and Methods to obtain AQIRA] You can visit the official website of AQIRA, or download and install AQIRA from our authorized application store. **We develop**

**different application versions for different terminal devices. Please obtain, download and install the official version of AQIRA according to the actual terminal device conditions.**

2.4 [Data traffic at your own expense] You need to prepare your own mobile phone and other related terminal devices to use AQIRA. In order to realize the full functions of AQIRA, you need to connect your terminal device to the Internet, and you shall bear the required Internet access fees, flow fees and other expenses.

**2.5 [Applicable Regions] Please use the products and services provided by AQIRA legally and appropriately only in the jurisdictions where AQIRA is officially released, and in compliance with all applicable local laws. If you use AQIRA in a jurisdiction other than where AQIRA is officially released, you will ensure that your use of AQIRA complies with all applicable local laws and assume the corresponding risks and responsibilities.**

2.6 [Updates to AQIRA] In order to improve user experience, or based on the needs of overall service operations, platform security, and compliance operations, we may update or change our products or services from time to time, including but not limited to modifying, upgrading, suspending or terminating related services, providing new services or software package replacements, etc. You can choose whether to update according to your needs. **If you choose not to update, some of AQIRA's functions may be restricted or not work properly.** In order to facilitate your better use of AQIRA, we may also remind you to update AQIRA at an appropriate time.

### **3. Registration, Use and Cancellation of AQIRA Account**

#### 3.1 [Registration]

3.1.1 We provide a registration channel for AQIRA accounts. You can choose to register a AQIRA account by mobile phone number. You can also use the third-party platform account authorization login function we provide to register and log in to AQIRA through the user account of the third-party software or platform that you legally own. You should ensure that the user account of the third-party software or platform you use complies with the requirements of relevant laws and regulations.

**3.1.2 We do not provide account registration services to minors. If you are a minor, please stop registering and using your account immediately. Otherwise, once discovered, we will immediately take action against the account, including but not limited to suspending services to the account, banning the account, etc.**

#### 3.2 [Account Information Settings]

**In order to better provide you with AQIRA social services and build a real AQIRA interactive community, we recommend that you provide us with real and valid information during the registration process, such as your profile photo, age and gender. You guarantee that you will not provide any false personal information. If the information you submit is inaccurate, untrue,**

illegal, or we have reason to believe that the above information is doubtful, we have the right to require you to correct, supply, and to refuse to provide you with related services. However, you understand and agree that for security reasons, you may not be able to modify the initial registration information and other verification information.

### **3.3 [Usage and Safety]**

**3.3.1 You acknowledge and accept that your AQIRA account is for your own use only. You are prohibited from giving, lending, renting, transferring, selling or otherwise permitting others to use the account. If we have reasonable grounds to believe that the user is not the account registrant, we have the right to suspend or terminate the service to the account to protect account security.**

**3.3.2 You shall maintain the security and confidentiality of your AQIRA account and password. You can set a secure login password by yourself through [Change Password]. We encourage you to further strengthen your account security through [Mobile Phone Binding]. If you lose your account or forget your password, you can apply to retrieve your account or password in a timely manner in accordance with our appeal channels. You understand and acknowledge that we only identify whether the verification information provided by the appellant in the appeal is consistent with the system records, and cannot identify whether the appellant is the real owner of the account. If your account is stolen or your password is lost due to your own reasons, such as improper custody, the corresponding losses will be borne by you. If you find that someone else is using your AQIRA account without permission, or find any other security loopholes, please notify us immediately and take measures such as changing your password to protect the security of your account.**

**3.3.3 You are legally responsible for all actions taken under your AQIRA account, including but not limited to all legal liabilities that may arise from any information posting, payment, and other operations you perform on AQIRA.**

### **3.4 [Account cancellation]**

**3.4.1 You can apply to cancel your AQIRA account online by going to [My Settings-Account and Security-Cancel Account-Apply for Cancellation]; or you can choose to contact us by email to delete your AQIRA account. For the conditions and consequences of account cancellation, please refer to the AQIRA cancellation page. Cancellation will result in the elimination of all permissions of your account. Please treat it with caution. After the account is cancelled, we will delete or anonymize the information in the account, unless otherwise specified by local laws, regulations or relevant specifications on the storage time or processing method of information.**

**3.4.2 After your account is cancelled, you will not be able to use the account to log in to AQIRA, nor will you be able to retrieve any content or information related to the account. After your account is cancelled, you will still be**

responsible for your use of AQIRA before the cancellation of your account.

**3.5 [Account Disposal]** If you violate this Agreement and local laws or engage in any other behavior that is deemed dangerous by AQIRA, AQIRA has the right to take emergency measures against your account without prior notice. Measures include but are not limited to restrictions, bans, freezes, etc. If this results in you being unable to use your account normally, you will be solely responsible for the risks caused by your dangerous behavior.

#### **4. User Code of Conduct**

##### **4.1[Content Release Specifications]**

AQIRA is committed to providing a civilized, rational, friendly, and high-quality communication space. When you use AQIRA to publish voice, text, video and other content, you know and confirm that you may not publish the following content:

(1) contains profanity or language that may be considered offensive, harassing, disturbing, embarrassing, alarming or annoying to any other person;

(2) that is obscene, pornographic, or otherwise likely to infringe upon human dignity;

(3) that is abusive, insulting or threatening, or that promotes or encourages racism, sexism, hatred or bigotry;

(4) encourage any illegal activity, including but not limited to terrorism, incitement to racial hatred, and hate content;

(5) contains defamatory statements;

(6) related to commercial activities (including but not limited to sales, competitions and advertisements, any links to other websites or pay phone numbers);

(7) involves the transmission of "junk mail" or "spam";

(8) contains any spyware, viruses, corrupted files, worms or other malicious code designed to interrupt, damage or limit or destroy the functionality of any software, hardware, telecommunications, network, server or other equipment, Trojan horses or any other material designed to damage, interfere with, misappropriate or expropriate any data or personal information, whether from AQIRA or otherwise;

(9) The content or its publication infringes upon the rights of any third party (including but not limited to intellectual property rights, privacy rights, and portrait rights);

**(10) Indications of drug or substance use;**

**(11) Display political content;**

**(12) Contains sexual harassment or sexual innuendo;**

**(13) Any content involving violence and/or self-harm, or encouraging or inducing others to participate in dangerous activities that may cause personal injury or death.**

**(14) Display any information about minors, such as videos or voices of minors, inappropriate interaction targeted at a child (for example, groping or caressing);**

**(15) Although it does not contain information about minors, it may have the potential to lead to bad consequences such as abuse, sexual abuse, seduction, or inappropriate content of minors;**

**(16) Related to gambling, abortion, weapons or other highly explosive**

**items; (17) Content related to underage dating;**

**(18) Content related to compensated companionship, dating, or sexual acts;**

**(19) Content that provides exploitative dating, mail-order spouse, deceptive dating, etc.;**

**(20) Content that provides hook-up dating, fling, or swinger dating, affair dating or infidelity services;**

**(21) Provide the content of sexual fetish dating;**

**(22) Display live or chat content that contains nudity, partial nudity or sexually suggestive content;**

**(23) Any other content that AQIRA determines to be negative or inappropriate in accordance with any applicable laws.**

#### **4.2 [Prohibited Conduct]**

**You must not engage in the following behaviors when using AQIRA:**

**(1) Inappropriate interaction targeted at a child (for example, groping or caressing);**

**(2) Child grooming (for example, befriending a child online to facilitate, either online or offline, sexual contact and/or exchanging sexual imagery with that child);**

**(3) Sexualization of a minor (for example, imagery that depicts, encourages or promotes the sexual abuse of children or the portrayal of children in a manner that could result in the sexual exploitation of children);**

**(4) Sextortion (for example, threatening or blackmailing a child by using real or alleged access to a child's intimate images);**

**(5) Trafficking of a child (for example, advertising or solicitation of a child for commercial sexual exploitation);**

**(6) Illegal intrusion into the network, interference with the normal operation of the network, stealing network data and other activities that endanger network security;**

**(7) reverse engineer our products or take any action that may lead to the discovery of our source code, or circumvent measures that prevent or restrict access to any part of our Services;**

**(8) attempt to circumvent any content filtering technology we use, or attempt to access any features or areas of our services that you are not authorized to access;**

**(9) Attempting to interfere with or disrupt the normal operation of the system or website, intentionally spreading malicious programs or viruses, and other destructive behaviors that interfere with normal network information services;**

**(10) Malicious account registration, including but not limited to frequent batch registration of accounts, uploading false registration information, etc.;**

**(11) engage in any harassing, threatening, intimidating, predatory or stalking behavior;**

**(12) Produce or distribute methods or tools related to the above-mentioned activities, or operate or disseminate such methods or tools, regardless of whether such activities are for commercial purposes;**

**(13) Other acts that violate these Terms, any applicable laws and regulations, infringe upon the legitimate rights and interests of other users, interfere with the normal operation of AQIRA, or are not expressly authorized by us.**

**4.3 Please be careful in identifying information. We cannot guarantee the accuracy, completeness, appropriateness or authenticity of any content you obtain on the AQIRA platform. In any case, we are not responsible for the content of any user. We are not responsible for the security and privacy of the content you upload and publish on the AQIRA platform. We recommend that you pay attention to protecting your privacy and do not provide other users with sensitive information such as your mobile phone number and home address.**

**4.4 You understand and agree that you are fully responsible for your own actions. AQIRA has the right to stop or deal with any behavior that may violate all applicable laws and regulations or the provisions of this Agreement based on reasonable judgment, including but not limited to:**

**(1) Delete or disconnect your content links without prior notice;**  
**(2) Take emergency measures against your account, such as blocking your account;**

**(3) Terminate all or part of AQIRA's services to you and pursue your legal liability in accordance with the law. If your behavior constitutes a criminal offense, we reserve the right to refer the matter and your violation to any and all applicable legal authorities and cooperate with them;**

**4.5 You understand and agree that you are fully responsible for your own actions. In certain circumstances, we have the right to disclose your information to any third party who claims that the content you posted on AQIRA infringes their legal rights, and you shall bear all liability resulting from such claims.**

**4.6 You understand and agree that if any improper behavior of yours results in AQIRA being complained about, claimed, or subjected to administrative penalties, you shall compensate AQIRA for all losses suffered.**

**4.7 If you find that an account on AQIRA is engaging in any behavior prohibited by us, we encourage you to file a complaint with us and we will promptly accept and handle your complaint.**

## **5. Data Security**

**When you use AQIRA, you may need to provide your information so that we can provide you with better services and corresponding technical support. For more information about information protection, we encourage you to review the ["AQIRA's Privacy Policy"](#) in a timely manner.**

## **6. Paid Services and Creator Earnings**

**6.1 [Purchase and Usage]:** Users may purchase virtual items (such as Coins, Diamonds, etc.) within AQIRA. These items are intended solely for in-platform interaction, gifting, and accessing premium services.

**6.2 [Creator Monetization Model]:** As an exception to the general restrictions in Section 6.5; users who are verified and designated as "Creators" or "Hosts" by AQIRA may convert virtual gifts (Coins/Diamonds) received from other users into real currency, subject to the terms and conditions established by the platform.

**6.3 [Conversion Terms and Limits]:**

- **Minimum Threshold:** Creators may only request a withdrawal once their virtual balance reaches the minimum amount specified by the platform (e.g., 250 USD equivalent in Coins).
- **Service Fees:** AQIRA reserves the right to deduct platform operation fees, commissions, and transaction costs from each withdrawal request.
- **Processing Period:** Withdrawal requests are subject to a security and anti fraud review, which may take between 7 to 14 business days.

**6.4 [Identity Verification (KYC)]:** Creators requesting a withdrawal are required to provide authentic identity documents, tax information, and valid bank account details for legal compliance, tax regulations, and fraud prevention. AQIRA is not responsible for payment delays caused by inaccurate information provided by the user.

**6.5 [General User Restriction]:** For users who do not hold an official Creator/Host status, virtual items cannot be traded, exchanged, transferred outside the platform, or converted into cash. Any unauthorized "Coin selling" between users is strictly prohibited and may result in account termination.

**6.6 [Taxation]:** Creators are solely responsible for reporting and paying taxes on their earnings in accordance with their local laws. AQIRA reserves the right to withhold taxes where required by applicable law.

**6.7 [Non-Refundable Policy]:** In accordance with Section 6.4, once a user purchases virtual items to gift to a Creator, the transaction is final. The fact that a Creator can convert these gifts into cash does not grant the purchasing user any right to a refund or chargeback.

## 7. Intellectual Property

**7.1 We own all intellectual property rights of AQIRA products and services, including but not limited to software, technology, programs, web pages, text, images, audio, video, etc. We own the copyright, patents and other intellectual property rights of the software on which we provide AQIRA products and services.**

**7.2 Please do not use any trademark, service mark, trade name, domain name, website name or other brand logo (collectively referred to as "Logo") related to "AQIRA" and AQIRA brand without authorization under any circumstances. Without our prior written consent, you may not display, use or apply for registration of trademarks, registered domain names, etc. of the aforementioned Logos in this clause alone or in any combination. Otherwise, if you cause losses to us or others due to your violation of this Agreement and use of the Logos, you shall bear all legal responsibilities.**

**7.3 You understand and promise that the content you publish when using AQIRA, including but not limited to text, pictures, videos, audio and other forms of content, should be original or legally authorized by you. You grant us a global, free, non-exclusive, multi-level relicensable right for all forms of**

content you upload and publish through AQIRA. In order to better protect your rights, you confirm that we have the right to protect the content you upload and publish and have intellectual property rights by ourselves or by entrusting a third party in accordance with the authorization in the preceding paragraph.

## **8.Disclaimer and Limitation of Liability**

**8.1 Our services are provided on an "as is" and "as available" basis. Although we make every effort to ensure the continuity and security of the service, we do not represent or warrant that:**

**(1) the Service will always be secure, error-free or timely;**

**(2) the Service will always operate normally and will not be affected by delays, interruptions or defects;**

**(3) any content or information you obtain from AQIRA will be timely or accurate;**

**(4) the services provided can meet your needs.**

**8.2 We are not responsible for any loss or damage arising**

**from: (1) force majeure and other factors beyond our control;**

**(2) any changes we make to AQIRA or certain features of AQIRA, or any permanent or temporary suspension;**

**(3) any content you upload, post or transmit on AQIRA is deleted, damaged or lost**

**(4) you fail to provide us with accurate account information, abuse our services or violate these Terms;**

**(5) we have fulfilled certain obligations of care;**

**(6) we are unable to do so based on existing technical means.**

**8.3 IN NO EVENT SHALL AQIRA BE LIABLE FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES OR LOSSES YOU MAY SUFFER, HOWEVER CAUSED AND REGARDLESS OF THE THEORY OF LIABILITY, WHETHER BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, AND WHETHER OR NOT AQIRA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.**

**8.4 Our total liability to users, regardless of the reason or the form of action, will never exceed the amount of money spent by users on using our services.**

**8.5 You agree that regardless of any statute or law to the contrary, any claim or**

cause of action arising out of or related to use of AQIRA or these Terms must be filed within one year after such claim or cause of action arose or be forever barred.

## **9. Jurisdiction**

Any dispute arising out of or in connection with the terms of this Agreement, including but not limited to any question regarding its existence, validity, interpretation, enforcement or termination, shall be submitted to the Hong Kong International Arbitration Centre (hereinafter referred to as "HKIAC") and finally settled by arbitration in accordance with the HKIAC Arbitration Rules then in force. The arbitration proceedings shall be conducted in English.

## **10. Others**

**10.1 [Complaints]** We attach great importance to your user experience. If you have any questions about our products and services, payment, or this Agreement, you can contact our customer service online at [Me-Setting-online customer service]. You can also contact us via [contact@aqira.app](mailto:contact@aqira.app). We will respond to your feedback in a timely manner.

**10.2 [Independence of Clauses]** Each clause of this Agreement is deemed to be an independent and separable part. If a specific clause in this Agreement is deemed to be invalid, illegal or unenforceable for any reason (including but not limited to violation of local laws and regulations, ambiguity or unenforceability, etc.), such invalidity, illegality or unenforceability shall not affect or weaken the legality, validity and enforceability of the remaining clauses of this Agreement.

**10.3 [Text Conflict]** This Agreement is written in English. If any translated version of this Agreement conflicts with the English version, the English version shall prevail.